Shark®

# SK410 series

## OWNER'S GUIDE

WWW.SHARKCLEAN.COM

# IMPORTANT SAFETY INSTRUCTIONS

## For Household Use Only

**WHEN USING YOUR *SHARK*® STEAM & SPRAY™ MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:**

**READ ALL INSTRUCTIONS BEFORE USING YOUR *SHARK*® STEAM & SPRAY™ MOP.**

**DANGER OF SCALDING.**
Please use caution when using the steam mop. The steam emitted from the steam mop is very hot.

**POLARIZED PLUG:**
This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **Do not attempt to defeat this safety feature.**

**CAUTION:**
Keep all ***Shark***® branded cleaners out of the reach of children.
Eye irritant. Should some of the ***Shark***® branded cleaners be rubbed or splashed into the eyes, wash out thoroughly with water. If irritation continues, contact a physician.
In case of ingestion, drink 16 FL. oz. (2 cups) of water.

# WARNING:

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:**

1. Use **ONLY** with power supply cord provided with the appliance.
2. Use the system only for its intended use.
3. **DO NOT** use outdoors.
4. **DO NOT** leave the appliance unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
5. **CAUTION - Shock Hazard**. To provide continued protection against shock, disconnect from power supply when not in use.
6. Turn off all controls before unplugging.
7. **DO NOT** allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
8. Use only as described in this manual.
9. Use only manufacturer's recommended accessories.
10. **DO NOT** use with damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return the appliance to EURO-PRO Operating LLC for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used.
11. To protect against a risk of electric shock, **DO NOT** immerse the appliance into water or any other liquids.
12. **DO NOT** handle the plug or the appliance with wet hands or operate the appliance without shoes.
13. **DO NOT** pull or carry by cord, use the power cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the appliance over the power cord. Keep the power cord away from heated surfaces.

14. **DO NOT** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current carrying capacity.
15. **DO NOT** use for space heating purposes.
16. **DO NOT** put any objects into openings. Do not use with any opening that is blocked.
17. **DO NOT** put hands or feet under the ***Shark***® Steam & Spray™ Mop.
18. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
19. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters or windows.
20. To reduce the risk of fire and electric shock - use **ONLY *Shark***® cleaning solutions intended for use with this appliance.
21. **DO NOT** add any cleaning solutions in the ***Shark***® Steam & Spray™ Mop other than ***Shark***® Steam Energized™ Cleanser. Use of other scented perfumes, oils or any other chemicals may damage or clog the unit and void the warranty.
22. **DO NOT** mix other cleaners with ***Shark***® Energized™ Cleanser as this could affect the effectiveness of the appliance.
23. **DO NOT** use the ***Shark***® Steam & Spray™ Mop to clean up or absorb flammable or combustible materials.
24. **NEVER LEAVE THE *SHARK*® STEAM & SPRAY™ MOP IN ONE SPOT ON ANY SURFACE FOR ANY PERIOD OF TIME WHEN THE CLEANING PAD IS ATTACHED OR WITH THE APPLIANCE TURNED ON AS THIS WILL DAMAGE YOUR FLOORS.**
25. When cleaning the ***Shark***® Steam & Spray™ Mop, unplug the power cord from the electrical outlet, and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene or paint thinner on the unit.
26. Unplug the appliance before attaching or removing the pads.
27. Extreme caution should be exercised when using this appliance to clean stairs.
28. Never use the ***Shark***® Steam & Spray™ Mop without the cleaning pad attached.
29. **DO NOT** leave batteries in the unit. Remove the batteries when not in use.
30. **DO NOT** incinerate batteries or expose to high temperatures. They may explode.
31. This unit is not intended for use with rechargeable batteries. Use of rechargeable batteries can damage the unit or lead to other hazards.
32. Leaks from battery cells can occur under extreme conditions. If the liquid, which is 20-35% solution of potassium hydroxide, gets on the skin wash quickly with soap and water or neutralize with a mild acid such as lemon juice or vinegar. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes. Seek medical attention.
33. Keep your work area well lit.
34. Store the ***Shark***® Steam & Spray™ Mop indoors in a cool, dry place.
35. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the ***Shark***® Steam & Spray™ Mop.
36. If an extension cord is absolutely necessary, an extension cord rated a minimum of 15 ampere, 14 gauge cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange cord so that it cannot be pulled or tripped over.

**WARNING:** Your ***Shark***® Steam & Spray™ Mop is designed to clean hard floor surfaces. Do not use on wood or tile floors that are highly worn, unfinished or have a wax or oil finish.
Surfaces that have been treated with wax or some no wax floors may be damaged by the cleaning solutions, therefore, it is always recommended to test an isolated area of the surface to be cleaned before proceeding.
You should always check the use and care instructions from the floor manufacturer.

# SAVE THESE INSTRUCTIONS

This manual covers model number:
SK410 40
SK410C 40
SK410W 40

## TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz.
Power: 1050 Watts

**Euro-Pro**, **Shark**, **Steam & Spray**, **SaniFiber, Steam Energized** and **Rotator** are trademarks of Euro-Pro Operating LLC. All other brand names may be trademarks of their respective owners.

**TOLL FREE:** 1-800-798-7398

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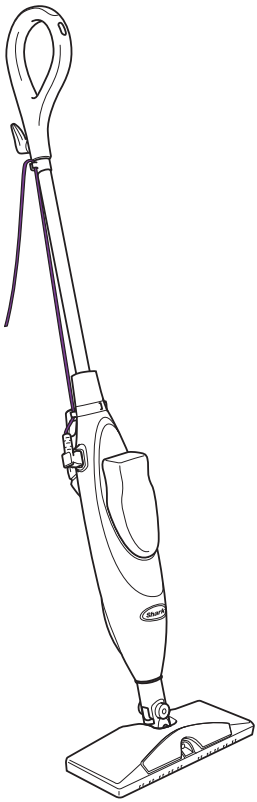
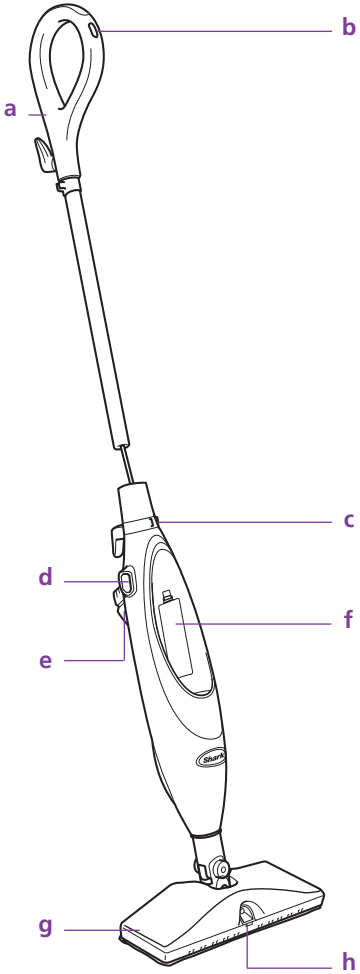
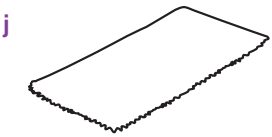


# Getting Started

When assembling your Steam & Spray™ Mop there may be a little water in the Reusable Bottle. This is because we test all of our products 100% before you buy them, so you get a quality ***Shark***® Steam & Spray™ Mop.




- **a** Handle
- **b** Spray Button
- **c** Steam Locking Collar
- **d** Plug Receptacle
- **e** Water Tank
- **f** Battery Compartment
- **g** Mop Head
- **h** Spray Nozzle



- **i** ***Shark*** Steam Energized™ Cleanser
- **j** SaniFiber™ Cleaning Pad
- **k** Washable Cleaning Pad
- **l** Filling Flask
- **m** Removable Power Cord
- **n** 4 AA batteries (not shown)

⚠ **NOTE:** Additional accessories such as cleaning pads and cleaning solutions are available for purchase at www.sharkclean.com or by calling 1-800-798-7398.

*fig. 3*

*fig. 4*

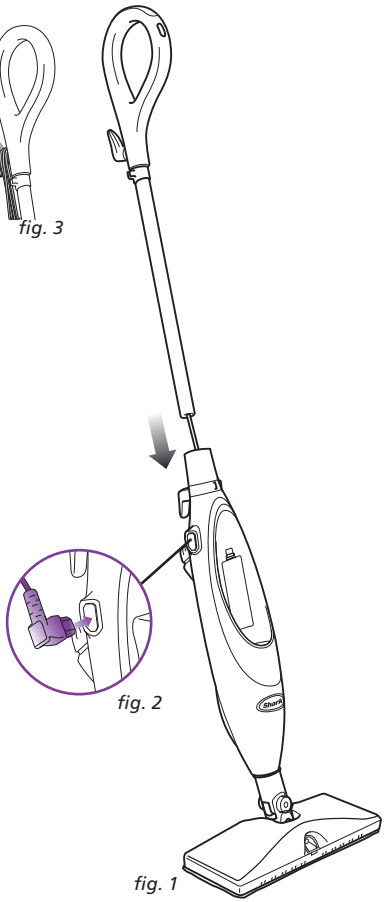


*fig. 2*

*fig. 1*

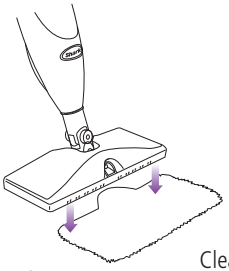


*fig. 5*

Cleaning Pad

**IMPORTANT**: Always make sure that the Steam & Spray™ Mop is **UNPLUGGED** from the wall when not in use. Never change or remove the cleaning pad when the appliance is plugged into the wall. Use **ONLY** Steam Energized™ Cleanser. The addition of other chemicals or cleaning solutions may damage the appliance, void the warranty and could be unsafe for you and your family.

## ASSEMBLY

1. Insert the handle into the neck of the main body of the Steam & Spray™ Mop. Push the mop handle and main body of the appliance together until you hear it "click" into place. (**Fig. 1**)
2. Insert the power cord plug into the power cord receptacle on the unit. (**Fig. 2**)
3. Hold the power cord and wrap it around the cord holders. (**Fig. 3**)
4. Remove the battery cover and insert the 4 AA batteries. (**Fig. 4**) Replace the battery cover.
5. Place the Steam & Spray™ Mop unit on top of the Cleaning Pad. (**Fig. 5**)
   If using the washable cleaning pad, ensure that the Velcro® side is facing up and the tab is in the back. If using the SaniFiber™ cleaning pad, ensure the logo side is facing up.

# Using Your Steam & Spray™ Mop

**IMPORTANT:** When cleaning, do not use the Steam & Spray™ Mop without attaching a Cleaning Pad, the Steam Energized™ Cleanser bottle, and filling the water tank first.

**IMPORTANT:** When you are using the mop for the first time, it might take longer than the normal 30 seconds to start steaming.

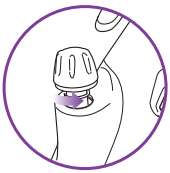


*fig. 6*

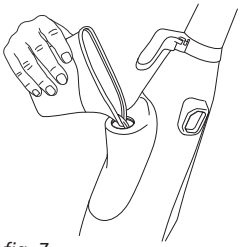


*fig. 7*

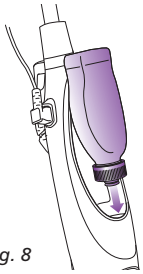


*fig. 8*

## Cleaning Your Hard Floors

### Filling the Water Tank:

1 Turn the water tank cap counter clockwise and remove from the unit. (**Fig. 6**)

2 Using the filling flask, pour water into the water tank. Do not overfill. Replace the cap on the water tank. (**Fig. 7**)

**NOTE**: To prolong the life of your Steam & Spray™ Mop, we recommend using distillied water.

3 Insert the Steam Energized™ Cleanser bottle into the unit upside down. Push it down to make sure that it is well inserted. You will hear an audible "Click" when the Cleanser bottle is inserted properly. (**Fig. 8**)

**IMPORTANT**: Do not use on unsealed wood or unglazed ceramic floors. Do not use on wood or tile floors that are highly worn, unfinished or have a wax or oil finish. Surfaces that have been treated with wax or some no wax floors may be damaged by the cleaning solutions therefore it is always recommended to test an isolated area of the surface to be cleaned before proceeding. You should always check the use and care instructions from the floor manufacturer.

**IMPORTANT**: Make sure the floors are swept or vacuumed before using the Steam & Spray™ Mop.

Visit **www.sharkclean.com** for other great quick cleaning products to complement your Steam & Spray™ Mop, such as the ***Shark® Rotator™*** vacuums.

4 Twist the quick release cord holder to unwrap the power cord completely. Plug into an electrical outlet.

5 Make sure that the Cleaning Pad is attached to the mop head.

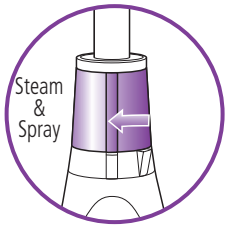



*fig. 9*

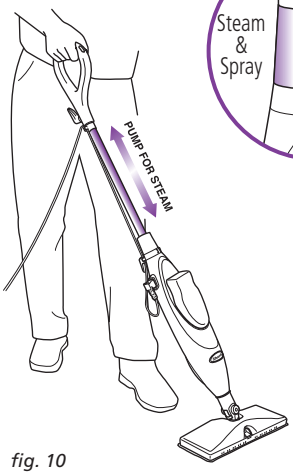



*fig. 10*

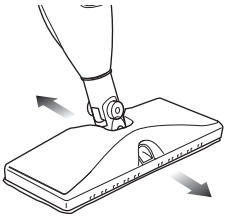


*fig. 11*

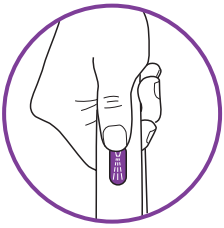


*fig. 12*

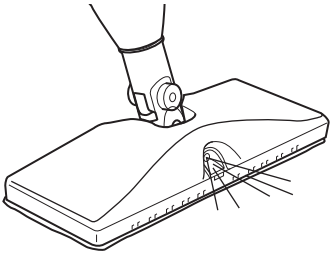


*fig. 13*

*fig. 14*

**Using Steam:**

1. Turn the steam locking collar to the "Steam & Spray" position. (**Fig. 9**)
2. Wait 30 seconds for the boiler to heat the water. Pump the handle a few times to prime the pump, activate steam and moisten the cleaning pad. (**Fig. 10**)
3. Clean your floors with a forward and backward motion to customize steam output automatically. (**Fig. 11**)

⚠ **WARNING**: Never stand on the Steam & Spray™ Mop.

4. When the water tank is empty, the steam mop will stop producing steam. You can refill the water tank at any time as long as the mop is unplugged from the electrical outlet. Follow instructions on page 4.

⚠ **IMPORTANT**: The Steam & Spray Mop™ must be plugged in to use the steam function.

**Using the Steam Energized™ Cleanser:**

1. Make sure that the batteries are inserted into the battery compartment behind the Cleanser Bottle to use the spray function. See page 3.
2. Press the Spray Button to apply solution onto the floor that is to be cleaned. (**Fig. 12, Fig. 13**)
3. If the Cleanser Bottle is empty, you can replace it at any time as long as the unit is unplugged from the electrical outlet.

⚠ **IMPORTANT:** Never leave the Steam & Spray™ Mop with a damp/wet cleaning pad on any floor surface for any amount of time as this may damage the floor.

4. Once finished, step on the tab of the cleaning pad and lift the unit to remove the cleaning pad.

**NOTE**: If you wish to use the Steam Energized™ Cleanser without steam, turn the steam locking collar to the "Spray Only" position. This will prevent the handle from pumping and activating the pump. **(Fig. 14)**

# Using Your Steam & Spray™ Mop - cont'd

## Frequently Asked Questions

**Q.** My Steam & Spray™ Mop leaves a foam on hard floors.

**A.** The Steam & Spray Mop™ Washable Cleaning Pad is likely too saturated. Replace it with a clean, dry pad.

**Q.** My floors appear cloudy after cleaning.

**A.** The Steam & Spray™ Mop Cleaning Pad may be dirty. Change the pad.

**OR**

**A.** The Steam & Spray™ Mop Cleaning Pad was washed with a powder detergent and may be damaged and require replacement. Never use powder detergents. Only use liquid detergent to launder the cleaning pads.

**OR**

**A.** The Steam & Spray™ Mop may have been left in the same spot for too long with a wet cleaning pad. Never leave the unit with a wet pad in one spot for too long.

**OR**

**A.** This may be leftover from past cleaners that were used on the floor surface. Use the Steam & Spray™ Mop a few more times and see if the leftover cloudiness is removed. If this does not work, we suggest rinsing the floor with water and letting it dry. One or more rinses generally removes the residue. A more stubborn case may require you to rinse the floor with a mix of one part vinegar to 2 parts water. Then use the Steam & Spray™ Mop again with a clean pad.

## General Tips:

- Change the Cleaning Pad frequently for best results.
- Always vacuum floors before cleaning or polishing.

# Care and Maintenance

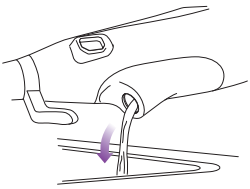


*fig. 15*

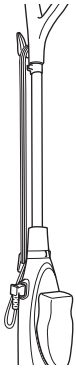


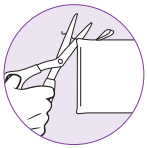
*fig. 16*

## AFTER USE AND STORAGE

1. When you have finished using the ***Shark***® Steam & Spray™ Mop, turn the steam locking collar to the "Spray Only" position. This stops the unit from steaming. Unplug the cord from the electrical outlet and remove the Cleaning Pad from the unit.
2. Empty the water tank before storage. Remove the water tank cap and empty the tank over a sink. Replace the water cap. (**Fig. 15**)
3. Store the ***Shark***® Steam & Spray™ Mop in the upright position without the Cleaning Pad on the unit and away from children or high traffic areas.
4. Wrap the power cord around the cord holders when not in use. (**Fig. 16**)

## CARE FOR YOUR WASHABLE CLEANING PAD

1. We recommend washing your Cleaning Pad separately from other fabrics to avoid picking up lint. **Only use liquid detergent (no powder detergent). Do not use any fabric softeners or bleach**. Line dry or dry on a low dryer setting.
   **NOTE:** We recommend replacing the cleaning pad after 20 washes.
2. If there are loose threads on the cleaning pad, carefully cut the thread with scissors. Do not pull on them or cut at the base.



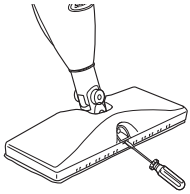


*fig. 17*

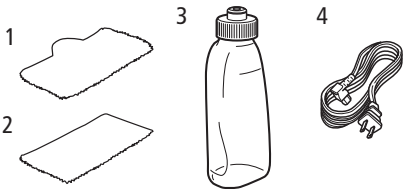
## CLEANING THE SPRAY NOZZLE:

1. If the spray nozzle becomes clogged, you can clean it by removing it from the mop head. To remove it, place a flat screwdriver underneath the nozzle and lift up. The nozzle will pop off. Run the spray nozzle under warm water to clean it out. Reinsert the spray nozzle by lining up its grooves with the inside of the nozzle hole. Push it in until it snaps into place. (**Fig. 17**)

## DECALCIFYING YOUR STEAM MOP

Calcium and mineral deposits can build up and impact the performance of your steam mop over time. To extend the life of your product we recommend that you use distilled water or Shark®'s Water Filtration Bottle.
Visit www.SharkClean.com to order.

### Ordering Replacement Parts




To order additional parts and accessories, feel free to contact us at **www.sharkclean.com** or call **1-800-798-7398**.

**NOTE:** Some parts may be available at your local retailer. Contact customer service for any other servicing.

| PART | PART NO. |
|---|---|
| **1** Washable Cleaning Pad | P141GHF |
| **2** SaniFiber™ Disposable Cleaning Pads | P148WDISP |
| **3** Steam Energized™ Cleanser | XGHFCL20 |
| **4** Removable Power Cord | XCORD22 |

# Troubleshooting Guide

| PROBLEM | POSSIBLE REASONS & SOLUTIONS |
|---|---|
| ***Shark*® Steam & Spray™ Mop will not turn on.** | 1. Make sure that the power cord is firmly inserted into the electrical outlet.<br>2. Check your fuse or breaker.<br>3. The removable cord may be loose. Please check that the removable cord is firmly inserted into the power cord receptacle.<br>4. If your unit still does not work, call Customer Service at **1-800-798-7398**. |
| ***Shark*® Steam & Spray™ Mop will not make steam.** | 1. Is there water in the water tank? If not, add water following instructions on page 4.<br>2. Is the steam locking collar in the "Spray Only" position? Turn the steam locking collar to the "Steam & Spray" position.<br>3. Is the water intake tube stuck in the top of the water tank? If so, push it down so it reaches the bottom of the tank.<br>4. If the unit still does not make steam, follow decalcification instructions on page 7. |
| ***Shark*® Steam & Spray™ Mop is squirting foam from the spray nozzle.** | 1. The Cleanser Bottle is not firmly inserted into the unit. Make sure that you hear an audible "Click" when you insert the Cleanser Bottle into the appliance.<br>2. There may be air in the system. Hold down the spray button for 5 to 10 seconds to flush the system. |
| ***Shark*® Steam & Spray™ Mop doesn't spray.** | 1. Make sure that the batteries are inserted into the battery compartment behind the Cleanser Bottle. If there are batteries, then insert new batteries.<br>2. Make sure that the Cleanser Bottle is inserted all the way in. You should hear an audible "Click" when inserted.<br>3. Check that there is enough cleaning solution in the Cleanser Bottle. If not, insert a new bottle of Steam Energized™ Cleanser.<br>4. There may be air in the system. Hold down the spray button for 5 to 10 seconds until solution comes out of the spray nozzle.<br>5. The spray nozzle at the front of the unit where the spray comes out may be clogged. See page 7 for instructions on cleaning the spray nozzle. |
| **The Cleanser Bottle fell out.** | 1. The unit is not meant to be turned upside down. When upside-down, the Cleanser Bottle is at risk for falling out of its cradle. Please do not turn the unit upside-down. If it is necessary to turn the unit upside-down, remove the Cleanser Bottle first. |
| ***Shark*® Steam & Spray™ Mop left a white spot on the floor.** | 1. Check to see if the cleaning pad is soaked through. We recommend that you unplug the unit and replace the cleaning pad.<br>2. Make sure that the cleaning pad is attached correctly. |
| ***Shark*® Steam & Spray™ Mop leaves water on the floor.** | 1. Do not leave the Steam & Spray™ Mop on the floor with a damp cleaning pad.<br>2. If you are using tap water, we recommend switching to distilled water.<br>3. Make sure that the cap is securely placed on the water tank. |
| **Floors are cloudy, spotty or streaky after cleaning.** | 1. The cleaning pad may be dirty. Change the cleaning pad.<br>2. If the washable cleaning pad was washed with powder detergent, then it may be damaged and require replacement. Replacement pads are available at www.sharkclean.com.<br>3. The mop may have been left in one spot for too long.<br>4. This may be leftover from past cleaners used on the floor surface. Use the mop a few more times again with a clean pad and see if the cloudiness is removed. If this does not work, we suggest rinsing the floor with water, letting it dry and then steam mopping again with a clean pad. One or more rinses generally removes the residue. A more stubborn case may require you to rinse the floor with a mix of one part vinegar and two parts water. |
| ***Shark*® Steam & Spray™ Mop is hard to push.** | 1. Make sure the cleaning pad is attached correctly.<br>2. Check to see if the cleaning pad is excessively dirty. If so, replace with a clean pad. |

## Notes

## Notes

EURO-PRO

# ONE (1) YEAR LIMITED WARRANTY

**EURO-PRO Operating LLC** warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For assistance with warranty service options or customer support, please call our customer care and product specialists at , call 1 (800) 798-7398 or visit our website www.sharkclean.com.

If the appliance is found to be defective in material or workmanship, **EURO-PRO Operating LLC** will repair or replace it free of charge. Proof of purchase is required and a fee of $19.95 will apply to cover the cost of return freight. *

The liability of **EURO-PRO Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO Operating LLC** warranty if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is EURO-PRO Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.**

## Product Registration

Please visit **www.sharkclean.com** or call **1-800-798-7398** to register your new ***Shark***® product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

EURO-PRO Operating LLC
U.S.: Newton, MA 02459
Canada: Ville St. Laurent, Québec H4S 1A7

**1-800-798-7398**

**www.sharkclean.com**

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Illustrations may differ from actual product.